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## Quality Policy

Deacon Engineers aims to deliver high quality, sustainable engineering solutions. We seek to achieve this by delivering specialist, pragmatic, innovative engineered solutions that maintain the perspective of our client's requirements.

To do this we will continue to:

- Ensure we understand our client's needs and expectations and provide services that consistently meet or exceed client expectations.
- Establish and review quality objectives for our services.
- Ensure compliance with all relevant statutory and regulatory requirements.
- Provide all personnel with training in areas of practice.
- Maintain a Quality Management system that meets the requirements of ISO 9001.
- Continually seek to improve the effectiveness of the Quality Management System.

Employees, contractors, and visitors must:

- Comply with all quality policies, procedures, and written instructions.
- Report all incidents of non-conformance and work with stakeholders to resolve these matters.
- Work and cooperate with management and the Company in meeting relevant statutory and other requirements.

This policy is applicable to Deacon Engineers in all its locations, activities and functions including those situations where employees are required to work off-site where Deacon Engineers may also adopt any additional requirements of the responsible authorities for such sites.

Signed by:

A handwritten signature in black ink that reads 'Jurrien de Vos'.

Jurrien de Vos  
Managing Director  
15th February 2021

Created by: Wynand Breytenbach on Wednesday, 10/02/2021

Approved by: Jurrien de Vos on Monday, 15/02/2021

Published by: Tim Elkington on Tuesday, 16/02/2021